

MESSAGE FROM HCI CHAIR

Welcome and best wishes to all the HCI members and others who will read this newsletter. As your new HCI Chair it is a big responsibility to lead our federation for a three year period, and an honour. Fortunately I have the great help of all the HCI Board members who will enhance the structure and the objectives to be achieved for a longer time.

The board agreed that the newsletter should be one of the main tools for contact between members and those who want join us. So, we need your collaboration to contribute with articles, news, legal references, etc in order to have rich contents for every edition. To help this, we think that the development of the **HCI website** could be a very useful complement as it could be seen from every part of the world. It must be the permanent way of being in contact between meetings. All has to be done with the purpose of attracting more associations and countries to join to the HCI project.

Past colleagues have worked hard to evolve this federation. It is time to spread it all over the world. So we are looking for new associations, especially in America and Europe. We will ensure

where appropriate articles will be translated.

Meanwhile we have a fantastic **exchange programme**, called **Annapurna**, which enables members to travel abroad to spend time in other hospitals and other care establishments. This is a very important role in training and developing of skills. It is open to every person that wants to improve their knowledge in Healthcare. Previously we have facilitated visits in the Netherlands and USA, and their experiences were very positive and exciting. If you are interested in visiting one of our Association's countries, please complete the form available on the website. There is potential to look at overseas recruitment.

It is important to create a resource from other countries, regarding legislation, good manufacturing practices, codes of practices, nutritional recommendations, human resources, management, etc. This would enable our members to share and have access to information as challenges within the sector are similar in every country. The Healthcare sector around the world is experiencing difficulties with funding, resources and staffing. We can use the website more efficiently to communicate amongst members.

Every year the HCI meet and hold their annual national congress in a different country. Over the next 3 years these will be held in Málaga (Spain) 2012, Amsterdam, (The Netherlands) 2013 and USA 2014. We would like to encourage our members to visit and share information, experiences and network.

Please contact any of the board members if you require more information or you have any ideas or suggestions.

Kind Regards

Miguel A. Herrera



Healthcare Caterers International (HCI) is a global alliance of membership associations representing caterers, hospitality professionals, and foodservice managers in healthcare industries to benefit the members of each participating association. Our objectives are to:

- Share resources and advance the profession
- Develop standardised care protocols
- Build a Web-based reference library
- Build a global profession marketplace
- Enjoy online networking and education
- Develop an international job bank
- Provide revenue to each member organisation
- Assist in forming new organisations.



catering management association of Ireland

The Catering Management Association Ireland: - Conference June 2011

The council and members of the Catering Management Association were delighted on June 22nd to host the HCI board meeting in the Davenport Hotel, Dublin 2. Mr. Bill St. John commented afterwards he was "especially pleased with the HCI Board meeting. I feel that we have turned an important corner with the organization and I am excited about the new spirit of participation by every board member".

This was followed by the Board dinner with the council of the CMAI at the Abbey Tavern in the magical fishing village of Howth, under Chef Brendan O'Neill, President of WACS, Continental Director Europe North

On the 23rd June the first International Conference of Healthcare Caterers in Ireland took place.

Our conference was attended by over 40 international delegates from the Netherlands, Spain, Canada, America, Australia, Norway, Sweden, and England. We were also delighted to see so many of our own members attend and to welcome a number of new people to the association

The theme of the conference was 'Nurturing is at the heart of Healing'. Our mission was to inform and educate on the latest trends, developments and industry related issues and topics surrounding the provision of a catering service to patients or clients and developments for the future.

The aim was to create awareness on the importance of food as treatment and therapy for the patient to assist them in healing and act as a catalyst for a speedy recovery and to maintain good health for the future.

This was followed with the conference dinner and an Irish Evening in the Old Jameson Distillery, Smithfield Dublin 2

NEWS FROM THE NETHERLANDS

www.vhvg.nl



European Food Information

Council publishes a

“Global Update on Nutrition Labelling”

EUFI and food information organisations worldwide, have produced a Global Update on Nutrition Labelling. It is directed to those that have a particular interest in the state of nutrition labelling around the world, both from a regulatory perspective and beyond.

The 86 page Global Update provides a comprehensive overview of the state of play on nutrition labelling today:

what are the major labelling initiatives adopted or in the pipeline to date?

How do they work?

What do the various stakeholders say?

What does the research show?

The key objectives are to:

- Give an up-to-date, comprehensive snapshot of the situation worldwide.
- Highlight emerging trends and remaining knowledge gaps.
- Evaluate research and practical experiences to date.

Health in Europe - how are we doing?

Despite major health gains over recent decades, there continues to be wide variations in health status, risk factors for health, and health care provision across European countries.

To help explain the underlying causes of these variations, and to guide future policy development, a groundbreaking report ‘Health at a Glance: Europe 2010’ has been published.

Background to the report

The ‘Health at a Glance’ report is the result of a long-standing collaboration between the Organisation for Economic Co-operation and Development (OECD), a unique forum where governments can compare policy experiences and identify good practice, and the European Commission.¹ Health data from 31 countries are included in the report, namely the 27 member states of the European Union (EU) along with Iceland, Norway, Switzerland and Turkey.

References

OECD (2010), Health at a Glance: Europe 2010, OECD Publishing. Available at: http://dx.doi.org/10.1787/health_glance-2010-en

THE HOSPITAL CATERERS ASSOCIATION (HCA)

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www.hospitalcaterers.org



With over 300 million meals served every year and around £500 million spent on food annually by around 300 NHS Trusts across approximately 1200 hospitals, the NHS is the UK catering industry's largest provider of meals.

HCA's network of members is responsible for the jobs of 35,000 people, 80% of which are hospital chefs and kitchen based catering staff. Amongst its Associate membership are over 100 suppliers who are responsible for the supply of millions of pounds worth of food, services and equipment to the hospital catering sector.

INFORMATION

Mrs. Fionnuala Cook OBE has appointed as President-elect. Fionnuala was awarded OBE for services to health and social services and was chairwoman of the Southern Health & Social

Services Board and is currently Vice Lord Lieutenant of County Down.

Conferences

HCA are currently considering changing the name to highlight the importance of attending an annual personal development and national training event.

The 2012 Conference is due to be held in 26-27 April 2012 at De Vere Wokefield Park, Reading with the title of 'accept the challenge – feed the future'. The nearest airport is London Heathrow and thereafter Reading is 40 mins in the train. Further information on the Hospital caterers conference is at <http://www.hospitalcaterers.org/news>

Other activities

At our last Council meeting approval was given to undertake some lobbying of MP's on the importance of Protected Mealtimes, and we are currently working up details on how this will be progressed

Also we are currently updating the Good Practice Guide for Ward Service and hope that this will be reading for printing soon

We have been working and consulting membership on Key Performance Indicators (KPI's) and work is ongoing

Update from Sweden

Sweden held a board meeting recently and they are pleased that they have at least one hospital that can host an Anapurna delegate. It is located in the middle of Sweden in a town called Sundsvall, (very beautiful surroundings We have instituted a scholarship of 10,000 SEK (app 1000 Euro, or 1.600 US Dollar) which we hope will increase the interest of participating in the project. Our next study days will be arranged the 23-24 march 2012 in Stockholm, and the content is "FAMM" = Five Aspects of Meal Models, which is a way to describe that the meal situation is more than just the food. It's a lot about the room where you eat, the service and treatment you get, the control systems and the organization, the atmosphere in the room etc.

<http://www.kostochnaring.se>

kost  naring



News from the IHHC Australia

The IHHC 2011 National Conference being held in Tasmania will be a great opportunity for members to "catch up" with colleagues and to make new friends, for non-members to become familiar with the activities of the IHHC and to meet some new colleagues and make new friends. The networking is always excellent in Tasmania.

Conference Aim

To provide a platform to showcase innovation in hospitality – support services in healthcare

To share information about practical innovations in healthcare that have demon-

strated outcomes in the areas of Non-Clinical Operational Innovation,

The IHHC Qld committee held the Annual Dinner and the IHHC Hospitality in HealthCare Awards for Industry Excellence evening in July 2011: Base Grade staff and Supervisors are nominated by their peers; the nomination is then evaluated by the Qld committee using a rating score which then determines the Award Winner for the category. 6 HealthCare facilities took part in the 2011 Awards.

Thanks to the generous support and donations of prizes from our supply companies, a raffle was also held to raise funds for the Cairns, 2012 IHHC Conference Charity: Mummy's Wish.



News from the USA

Members of the Dietary Managers Association met for their 51st Annual Meeting July 24- 27 at the Gaylord Texan in Dallas Texas. During the day members were kept busy attending education sessions which will keep all members on the cutting edge of the nutrition and management field. Members also got to hear about health care in a country other than the US when HCI representative Arnt Steffenson from Norway presented interesting facts both serious and humorous. As usual the meeting was a time to re new old friendships and to make new ones with plenty of opportunities to network. During the evening members attended a "Party with a Purpose" which was a way to raise money for the scholarships that the foundation offers DMA members. The Chairs' opening reception was Texas style. There was even bull riding which many found wasn't as easy as it looks. The meeting ended with the Leadership and Awards Banquet.

The highlight of the meeting was when President and CEO Bill St John unveiled the new name for DMA. In June the membership voted in favor of a by-laws change. This by-laws change also included the change in the name of DMA. The new name will be Association of Nutrition and Foodservice Professionals (ANFP). This name change will become official January 1, 2012. Until then it is business as usual. For the next months headquarters will be busy updating all elements of the organization to reflect its new identity. Bill also shared the new logo design that will reflect the name change. It is felt the name Association of Nutrition and Foodservice Professionals will better identify what the membership is responsible for in the day to day operation of their facilities. For now the CDM/CFPP credential will not change. The upcoming year 2012 is going to be very exciting for DMA (ANFP) and its members. Watch the DMA web site for more news on this wonderful change.

Upcoming dates:

October 6-7, 2011 two day Regional Meeting Jacksonville, Florida

October 26, 2011 one day Regional Meeting Denver, Colorado

October 29, 2011 Credentialing Exam to be held in 50 sites

July 2012 52nd Annual Meeting San Diego, California



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The Norwegian Dietetic
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News from the NACC

The NACC Training forum 2011 will open with the keynote speaker Phil Lloyd Director, Cheshire East Association of Directors Adult Social Services, who will address the development of the coalition governments strategy on the future role of public health, personal budgets, and its impacts on other areas of social care provision.

This will be followed by workshops on the following:

- Shifting Sands : public policy and care catering.
- Implementing CQC's outcome 5—meeting nutritional needs.
- How to prevent a food safety incident.
- Difficulties with communication and swallowing— what can you do?

During the two days delegates will have the opportunity to visit the exhibition and network.

This will be followed by the Annual conference awards dinner and ceremony.

The final day speakers will discuss:

- Is there any funding left? - the value of maintaining a skilled workforce.
- Promoting good nutrition
- Connecting to your community through food.

Further information available on the NACC website.

www.thenacc.co.uk

The No one Should go Hungry campaign was launched last year to take forward the Personalisation, Nutrition and Role of Community Meals Report, to raise awareness of National Community Meals Week, Change perceptions of community meal services by developing the image of community meals as an at-home benefit

The campaign generated over 22 million opportunities to see NACC in the media and achieved advertising

value of over a quarter of a million (not including online articles) in first four months

The campaign has attracted the interest of MP s & Lords who we have met to help us with the campaigns aims

Generated interest from a variety Of health and social organisations for further support information

The NACC has continued to push these messages throughout 2011, ensuring the issues surrounding nutrition in older people are front of mind for decision makers and to make sure those working in community meals services are recognized for the hard work they do.

A petition was launched and circulated across the UK inviting all to sign it to underpin the campaign and this will be presented to 10 Downing Street in October.

