

PROGRAM

PROGRAM – Day 1 – Wednesday 8th September 2010

08.30 to 17.00	All day registration
08.30 to 12.00	<p>1/2 Day Tours (Subject to availability limited numbers)</p> <p>Tour 1 – “Haighs Chocolate and Beerenberg Jam Factory” Tour 2 – “Innovation in Wash Up, Manual Handling and Waste Solutions” Royal Adelaide Hospital and “The Adelaide Wine Centre” Tour 3 – “Maggie Beer’s Farm Shop in the Barossa” (includes a verjuice cooking demonstration) Tour 4 – “SITA Environmental Solutions”</p>
13.30	Welcome – John Boland, IHHC Chairperson SA Branch
13.30 to 14.30	<p>Robert Wilkins and Natalie Robinson – International Speakers from the United Kingdom “Pandas, Koalas and other interesting creatures –delivering child and family-friendly services at a specialist children’s hospital in a city-centre location”</p>
14.30 to 15.30	<p>Jackie Krassie <i>‘Are our patients being served? What’s on the menu and what gets eaten? ‘</i></p>
15.30 to 17.00	Free Time
17.00 to 18.00	Meet and Greet for Sponsors and Delegates in the Victoria Room – Includes light refreshments and Networking
18.00 to 18.10	<p>Meet in the Hotel foyer for departure to the Zoo Buses depart at 18.15 sharp</p>
18.30 to 20.30	<p>Welcome Party at the Zoo The Adelaide Zoo saw the arrival of two giant Pandas in late 2009 and this will be a rare opportunity for delegates and supporters to get up close to the Pandas as well as enjoy an evening of networking catching up with old friends and meeting new ones.</p>
20.30	Free Time

PROGRAM – Day 2 – Thursday 9th September 2010

07.30 to 08.30	<p>Breakfast (sit down) Guest Speaker – Dr Chris West CEO Zoos SA</p>
08.00 to 17.00	All day registrations
09.00 to 09.05	Welcome by the SA Chairperson
09.05 to 09.10	<p>Official Opening of the Conference Ms Isobel Redmond MP, Leader of the Liberty Party, SA</p>
09.10 to 10.00	Keynote Speaker –To be confirmed
10.00 to 10.30	Morning Tea and Trade and Exhibition Show

Breakout sessions – 10.30 to 12.40

Room 1

10.30 to 11.10	<p>Natalie Robinson “Planning, designing, procuring and commissioning new facilities as part of a long-term redevelopment programme”</p>
11.15 to 11.55	<p>Robert Wilkins “Customer Service as the heart of facilities management: catering & retail services supporting a modern specialist children’s hospital ”</p>
12.00 to 12.40	<p>Michael Neilsen and Camilla Bitz “Rapid Video Learning”</p>

Breakout sessions – 10.30 to 12.40 *(cont)*

Room 2

10.30 to 11.10 Marilyn Paris

'Nutrition and Related Considerations in a Palliative Approach'

11.15 to 11.55 Jamie Wan

'An Introduction to FEST Foodservice Environmental Sustainability Tool'

12.00 to 12.40 Karen Abbey

'Redesigning Aged Care Catering using Technology – System changes to align the service to focus on residents and create home like environment'

Room 3

10.30 to 11.10 David Healey

'Leadership and Cultural Change – When you truly believe in the potential of people, the rest is just logistics'

11.15 to 11.55 Andrew Grant

'Food Waste: Where does it come from? Where does it go? What should we do with it'

12.00 to 12.40 Jamie Wan

'An Introduction to FEST Foodservice Environmental Sustainability Tool'

12.45 to 13.45

Lunch and Trade and Exhibition Show in the Trade area

13.45 to 14.45

Greg Whiteley

14.45 to 15.45

Des Penny

15.45 to 16.15

Afternoon Tea and Trade and Exhibition Show

16.15 to 17.00

David Kelly

'Life as a volunteer in a D.R. Congo Hospital'

17.15 to 17.45

IHHC AGM

19.00 to 19.30

Pre-Dinner drinks

19.30 to 24.00

Conference Dinner The theme is **"Black and White"**

Enjoy an entertaining evening with good food and wine and dance the night away with 'Jus-Fa-Fun'

PROGRAM – Day 3 – Friday 10th September 2010

08.00 to 09.00

Registrations

Close of registrations 09.00

08.00 to 09.00

Breakfast in Trade and Exhibition Hall (Continental)

09.00 to 09.45

Dorinda Hafner

'Eating to be Healthy'

09.45 to 10.45

Michael Neilsen and Tina Munk

Herlev Hospital, close to Copenhagen, Denmark

"Does the access to small delicious servings, 24 hours a day, increase energy and protein intake in patients whom are at a nutritional risk?"

10.45 to 11.00

Official Launch of the National Conference in Tasmania 2011

11.00 to 11.30

Morning Tea and Trade and Exhibition Show

11.30 to 12.15

Maria Said – President of Anaphylactic Australia

12.15 to 13.00

Jonathan Carmody

'Management in the New Century – the challenge of change'

13.00 to 14.00

Close of the Conference, the Trade and Exhibition Show and Lunch