

EXCELLENCE AWARDS

THE INSTITUTE OF HOSPITALITY IN HEALTHCARE (IHC) EXCELLENCE AWARDS



Institute of Hospitality
in HealthCare

The IHC excellence awards are to give recognition to members and non-members who have achieved the following in the last 12 months:

1. Upheld the mission / vision statement of the IHC and promoted that in their workplace
2. Upheld and promoted their organisations mission/ vision statement and values in their workplace through actions on a day to day basis.

THERE ARE 4 CATEGORIES FOR THE AWARDS

- ▶ IHC Brightest Star Award
- ▶ IHC Project of the Year Award
- ▶ IHC values in actions / exceptional Customer Service Award
- ▶ IHC Leadership Award

NOMINATIONS

open for South Australia Branch,
& Western Australia & Tasmania
Sub-Branches on Monday 7th
September. Nominations close on
Sunday 18th October 2020.
Details can be found at
www.ihhc.org.au

IHC Brightest Star Award

Criteria:

1. Up and coming - the person that displays the most potential, & they have blossomed over the past 12 months in providing good care to patients/ residents / clients.
2. A person / team who have gone over and above the call of duty
3. A person / team who has showed examples in their day to day work of treating people with respect, and displaying examples of meeting the values of the IHC, & their organisation

IHC Leadership award

Fostering a culture of excellence by prioritising the development of staff thought innovative techniques. This could include Safety, Compliance improvement, Budget & business improvement, management & Leadership. Empowering people through excellence in leadership, collaboration and team development.

Examples are:

1. Display leadership through a spirit of collaboration, trust and recognition
2. Identify strengths and empower others to maximize potential
3. Foster excellence in organizational performance and/or productivity and client service.
4. Develop innovative educational opportunities (both clinical and non-clinical), to meet identified learning needs, and/or used innovative techniques to develop skills for staff and colleagues
5. Strongly contributed to developing others, connecting teaching to business needs to support patient care.

IHC Project of the Year Award

Driving ideas into action through innovative approaches, service improvement in a project they have developed in their organisation / workplace. Examples may be a new initiative or activity that has enhanced the service to clients and made improvements to the business

Some examples are:

1. Invite challenge and positively challenge others to create innovative, practical solutions by moving outside of standard thinking practices
2. Actively encourage bold thinking and embrace new ideas, to deliver improved performance and health outcomes
3. Demonstrate a proven ability to respond positively to change; and work across boundaries to develop effective solutions.

IHC values in action / exceptional customer award

Leading by example and demonstrating our values to create a positive workplace culture, that enables and supports people to lead, and deliver excellent patient-centered care, and high-quality services.

1. Exemplify one or more of the IHC or your organisations values, (outline those values & identify which value you are referencing) to strengthen the delivery of healthcare for the people, and communities we serve
2. Contribute to a positive and welcoming workplace, where people feel valued
3. Encourage a culture of partnership and/or collaboration.
4. Work practices and efforts have proven to provide a positive outcome for their clients/patients/residents.

HOW TO APPLY

In 500 words, please outline how the applicant meets the criteria for the award you are nominating them for.

Refer to the IHC webpage for all details on the awards (nomination opening dates, closing dates & awards ceremonies). www.ihhc.org.au

Each IHC State branch will hold the awards annually. Winners of the state award categories will be nominated for the National award for each category.

Due to the COVID-19 pandemic there will not be National awards in 2020. A decision whether the 2020 & 2021 National awards will be combined will be announced soon.

Judging will occur by IHC Board members outside of the state where the awards are taking place.

For any enquiries contact your local state branch

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